



**<Pending\_Tasks> is not present in the response file**  
The account will proceed to IBKR's Approval queue. Continue to use /getAccountStatus to query status. If you are enabled for /callback service, IBKR will send notification once the account is opened.

**pendingTasks is present**  
This indicates that the task is required for approval. Meaning, the account will not be approved/opened until this task is complete. Applications are typically approved/opened within 1-2 business days of the pendingTasks being complete.  
Action="to check" AND isOnlineTask="false" this indicates the account has been flagged for additional review by IBKR's New Accounts team. If during the review, they require additional verification of account information, IBKR's New Accounts team will assign additional tasks (ie. isOnlineTask="True") AND send an email to the client notifying them of the registration task that needs to be completed.  
Action="to sign" AND isOnlineTask="true" the task cannot be completed in the IBKR Portal. The form will need to be submitted to IBKR using "DocumentSubmission" via /update endpoint.  
Action="to send" AND isOnlineTask="false" the task can be completed in the IBKR Portal. Optionally, document can be submitted to IBKR using "DocumentSubmission" via /update endpoint.  
Examples: Proof of Address, Proof of ID, Proof of Liquid Net Worth  
Action="to complete" AND isOnlineTask="true" the task can only be completed in the IBKR Portal. The account will not be approved/opened until the questionnaire has been completed.

